



Kuwait Oil Tanker Company S.A.K
-A Subsidiary of Kuwait Petroleum Company-


LPG Filling Branches (Shuaiba & Umm Al Aish)
Quality, Health, Safety, Environment & Energy Policy

As an integral business unit of KOTC, the LPG Filling Branches are entrusted with meeting the local market demand for liquefied petroleum gas. To accomplish this, we recognize the importance of upholding the highest standards in Quality, Health, Safety, Environment, and Energy (QHSEE) across all aspects of our operations, including storage, filling, sales, distribution and operations of bottled and bulk LPG.

In pursuit of our mission to provide efficient, safe, environmentally responsible products and services to customers, clients and alignment with our Integrated Management System Policy, we are committed to:

1. **Market Alignment:** Diligently assess and anticipate the local market to ensure the availability and optimal use of resources, such as manpower, equipment, infrastructure, capital, and information, necessary to meet the dynamic and strategic demand planned for LPG products supply and services.
2. **Health, Safety, Environmental and Energy Stewardship:** Prevent injury, ill health and harmful gases pollution, and provide a safe, healthy and pollution free work environment, improving energy efficiency, energy use, consumption, conservation and performance to reduce the impact on climate change and to be in compliance with relevant legal, statutory and regulatory requirements, and effective implementation of ISO 9001, ISO 14001, ISO 45001, ISO 50001 management system and KPC standards within the LPG Filling Branches.
3. **Employee Engagement:** Encourage transparent participation from employees, contractors, and their representatives, valuing their feedback and suggestions with utmost confidentiality for continual improvement in QHSEE management, performance, and culture.
4. **Employee Commitment:** Affirm commitment of employees across the LPG Filling Branches to achieve the QHSEE objectives and targets. Ensure all workers and contractors are aware of the LPG Filling Branch Policy, and of their duties, responsibilities & authorities regarding QHSEE.
5. **Employee Competency:** Provide support to all personnel competent, aware of their QHSEE responsibilities, and trained to perform their roles effectively to achieve the highest customer satisfaction and meet customers' needs, as well as organizational needs.
6. **Performance Monitoring:** Systematically monitor, measure, and analyze QHSEE performance, legal compliance through internal meetings, inspections, audits, management reviews, to ensure adherence to processes and achievement of intended results.
7. **Emergency Preparedness and Response:** Proactively prepare for and respond to incidents and emergencies to safeguard individuals, the environment, assets, communities, and KOTC's reputation by identifying, eliminating, or mitigating hazards, and aspect evaluation.
8. **Culture of Growth:** Foster a culture of continual improvement, education, training, and internal communication to empower individuals to contribute to their own success and that of their colleagues.
9. **Continuous Improvement:** Stay abreast and maintain vigilance on compliance obligations, quality, occupational health, safety, environmental and energy trends, international standards and industry best practices, striving for ongoing enhancement in design, procurement, storage, handling, transportation, and utilization of LPG products, equipment, and processes.
10. **Review and Adaptation:** Periodically review the suitability and performance of the LPG Filling Branch Policy and associated documents, revising and reissuing them as necessary to ensure their effectiveness in driving excellence and compliance with evolving requirements.

Through unwavering commitment to QHSEE excellence, the LPG Filling Branches pledge to deliver safe, reliable, environmentally responsible and energy efficient products and services that meet the needs of our customers and stakeholders while contributing to the broader goals of sustainable development.


Deputy CEO Fleet Operations

3/3/2025
Date